

# Guide to Managed Accounts



## What is a Managed Account?

KCIL looks after your **Direct Payment** money for you.



## Who Can Have a Managed Account?

You can have a managed account if you get **Direct Payments** and you give **consent**.



Managed Accounts are for people who find it hard to look after their money.



KCIL will open your account and receive you Direct Payments and pay your **support services**.



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KCIL makes sure your money is handled **safely**. All payments are approved by 2 staff members and are tracked by a secure, online platform.



## You Stay Informed

You will receive clear **information** about where your money is being paid.



## What If You Have Questions?

KCIL gives you an **advisor** who can answer your questions.



## Stopping or Changing Your Account

You can **stop** or **change** your account if you choose to manage your money yourself, you care needs change, or you Direct Payments end.



KCIL will return any unspent money and give you a summary of the money spent.



## Top Tips

You are in **control**.  
We work with people you **trust**.  
**Help** is always available.

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